

**Melbourne: 21 November, 2008**

## **HICAPS and Keycorp extend their successful partnership beyond 10 Years.**

Secure electronic transaction services provider Keycorp Limited (ASX: KYC) today announced the renewal of their contract for a further three years to manage and support the electronic health industry claims terminal fleet for HICAPS around Australia.

Keycorp Services commenced providing services to HICAPS in 1998 and this announcement extends the long standing partnership between the two companies beyond 10 years.

Greg Millane, General Manager NAB Health, said "the decision to renew reflects the proven track of Keycorp Services in delivering high quality service to our customers. Keycorp Services has a strong understanding of our business that they have demonstrated consistently and have a complimentary culture with our business and our customers."

Joe Bonin, Head of Operations Keycorp Services, said "it was a real pleasure to continue our association with a customer focused organisation like HICAPS. We have seen the HICAPS business grow from strength to strength and in many ways contribute our own success to the opportunity provided via HICAPS. We continue to look forward to supporting and growing with them through to the next decade."

### **About HICAPS**

HICAPS is Australia's leading ancillary health claims and payments service, providing payment and settlement facilities to over 35 Australian health funds and more than 26,000 health service providers. Services include EFTPOS, Practice Management Systems and Medicare online claims processing.

### **About Keycorp**

Keycorp Limited (ASX: KYC) is a provider of secure electronic transactions with solutions including point-of-service transaction systems, payment engines and managed services.



Keycorp Services specialises in maintaining EFTPOS and point-of-sale systems in end user premises throughout Australia. Services include installation, training and maintenance of payment systems. The company has developed sophisticated call and asset management systems that enable the provision of comprehensive help desk services in support of these operations.

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